E-Mail Update - 1F/La Jolla

Hello. My name is Matt Norton and this email is a public information bulletin for the City of San Diego Utilities Undergrounding Program. Thank you for your interest in the Utilities Undergrounding Program and specifically the project that is currently taking place in your neighborhood.

This is the 32nd e-mail update in an ongoing series of e-mail updates we are providing to you in our attempt to keep the La Jolla community aware of the progress of the Utilities Undergrounding Program in the 1F Project Block area. Approximately once a month during construction, or when significant events occur, you will receive an e-mail update.

The new underground system is fully energized and the process to "cut-over" customers to the new electrical system is nearing completion. We anticipate this process will move very swiftly and it's not nearly as disruptive or distracting as the trenching work.

SDG&E is 100% complete with cabling, cut-over and overhead line removal activities.

Time Warner Cable is 100% complete with cabling, cut-over and overhead line removal activities.

AT&T is 80% complete with their cabling, cut-over and overhead line removal activities.

Streetlight installation is 100% complete.

In the event that you are not satisfied or pleased with the work that was done on your property or your street, please contact me. **Please do not attempt to make corrections, adjustments or improvements yourself.** We promise to work with you on reaching a solution or creating an outcome that both meet your needs and ours in this process. We will not be able to switch your services to the new underground system if any modifications were done to our work.

If you are unsure about the status of your property or your street, please e-mail or call me and I will share current project information. I can be reached at (619) 533-3841 or at undergrounding@sandiego.gov.

A video on the Utilities Undergrounding Program can be seen by visiting our web site at www.sandiego.gov/undergrounding and clicking on video. By watching it, you can see all the processes associated with our work and gain a better understanding of what is involved in completing those processes.